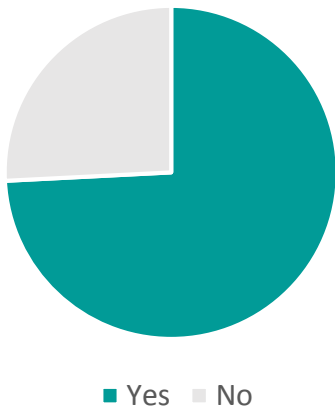


# RemNet Speedback Survey Overview

## IT On-Call Policies – April 2018

Does your organization currently have on-call IT employees

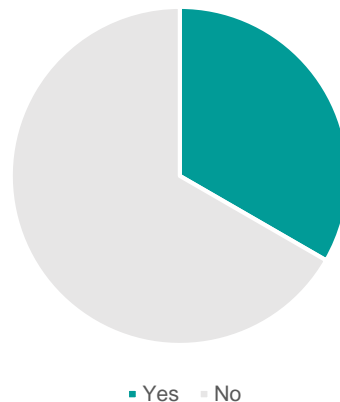


**50%** of organisations that have on-call IT staff offer daily allowances for being on call

**50%** of organisations require staff to meet a certain level of competency before they can be on call. Of those that do **66%** require satisfactory competence as assessed by the manager

**42%** of organisations offer no additional benefits outside of legislation for any work carried out on a public holiday

Does your organization require management staff to be on call?



**83%** of those who do require management staff to be on call indicated that any compensation that they do pay is no different to what they pay for their non-management roles

Payments for individual call outs

